

Limited Lifetime Warranty

This warranty is provided to the original consumer purchaser, starting from the Hanssem Dealer's original date of purchase. The lifetime of cabinets is expected to be 10 years. Based on all other warranty terms and conditions being met, warranty claims will be prorated based on the expected lifetime of the product.

What does this Limited Lifetime Warranty cover?

Hanssem warrants its "covered products" to the original consumers for ten years to be free from all defects in workmanship and materials under normal residential use. Covered products include cabinet boxes, doors, drawers, shelves, and accessories manufactured by Hanssem. This warranty explicitly excludes any items not manufactured by Hanssem that may be sold with the cabinets.

Hanssem will replace defective covered parts for the original consumers free of charge during the warranty period. Hanssem will not pay any expenses related to the removal, or reinstallation of the covered part. After inspection, Hanssem will replace or repair a covered part at its discretion. If the specific product is no longer available Hanssem reserves the right to supply a "best match" alternative.

Component Pass-Through Warranty

Although Hanssem does not warrant components, it will pass through any warranties received by component suppliers, to the extent permitted by such component suppliers.

Replacement hinges, drawer slides, and other accessories are subject to availability from our suppliers. If a claim is filed after a product becomes obsolete, the manufacturer will replace the discontinued product with a similar and comparable product to the original.

What is not covered?

This Warranty is limited to defective parts replacement and does not include labor or damage incurred during installation, removal, storage, handling, repair, or replacement. Hanssem cabinets purchased prior to 2021 April are not covered by Hanssem's Limited Lifetime Warranty.

The Limited Lifetime Warranty does not apply to goods or any parts that have been subject to accident, negligence, alteration,

abuse, or misuse. Hanssem also does not warrant Express, Implied or Statutory, any accessory or parts NOT manufactured by Hanssem.

This warranty does not apply to Thermofoil, Acrylic, Laminate, or Melamine products that discolor, delaminate or bubble if installed without the use of properly installed heat shields adjacent to appliances or fixtures such as ovens or lights that generate high temperatures. These warranties do not apply to cabinetry ordered and purchased unfinished.

Also, natural woods vary in color and characteristics and exhibit subtle changes as they age. Wood doors are made from trees growing in different environments and conditions. This results in naturally occurring such as variation in color, grain, mineral streaks, pinholes which are not considered defects. Also, cabinet colors darken or lighten over time due to sunlight, smoke, household cleaners, and other environmental conditions. Painted doors may eventually have visible cracking around the joint areas. These variations are not considered defective and will not be replaced under Hanssem's Warranty.

These warranties are the exclusive warranties of Hanssem and are in lieu of all other warranties, expressed or implied, including the implied warranties of merchantability and fitness for a particular purpose.

This warranty is non-transferable but gives the original consumer specific legal rights. You may also have other rights that vary by state.

How Do You Obtain Warranty Service?

To obtain performance under these Limited Warranties, first contact your authorized Hanssem dealer, who will arrange for an inspection. A dated sales receipt as proof of purchase is required to obtain benefits from these warranties. If a dealer is unavailable, please contact our Customer Service Department.

In keeping with our policy of continuous product improvement, we reserve the right to change product specifications without notice.

* Warranty for Contract Orders as per contract terms.

This warranty excludes all industrial, commercial and business usage.